



AMERICAN MANAGEMENT RESOURCES CORPORATION

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August 22, 2014

Ms. Najwa Abouzaki
Schneider Laboratories Global, Inc.
2512 W. Cary St.
Richmond, VA 23220

Dear Ms. Abouzaki,

I have been a customer of Schneider Labs for many years. Perhaps for more than 10 years. I want to convey to you my loyalty and confidence I have in your Lab and your staff.

I work primarily with Lead Paint and Asbestos. I routinely submit samples to your lab and request 24 hour turn-around with results sent to me both by fax and e-mail. In most cases, I receive results quicker than I expect.

Missy Kanode has been my contact for years and I trust her without question to see that my needs are taken care of. She has, in my opinion, ventured far beyond typical customer service and has become someone I depend on to keep my clients happy. As with any long-time client, there have been some road bumps, but that is to be expected. However, your staff ALWAYS works with me to help ME satisfy MY clients.

I look forward to more years of complete satisfaction working with Schneider Labs.

Thank you for letting me share my thoughts.

Cordially,

AMERICAN MANAGEMENT RESOURCES CORPORATION

Perry Brake
Senior Consultant
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Services for the Environment

*American Management Resources Corporation is Certified by the U.S. Environmental Protection Agency
Under Section 402 of the Toxic Substances Control Act as a Lead-Based Paint Activity Firm*